



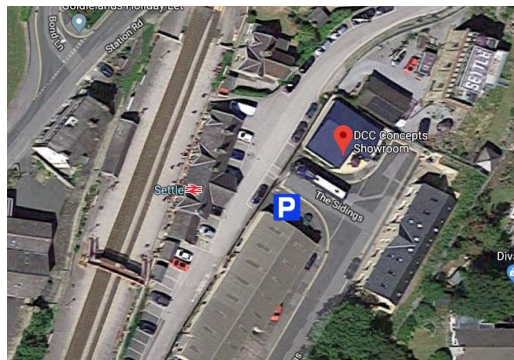
Yes—we are open!

We love it when you come and visit us, we are proud of our showroom and all the active displays that can show you “hands on” just how easy it is to use our products.

However, we must take the advice given to us and protect both our customers and our staff, so to maintain necessary social distancing, we ask that you make an appointment to visit us.

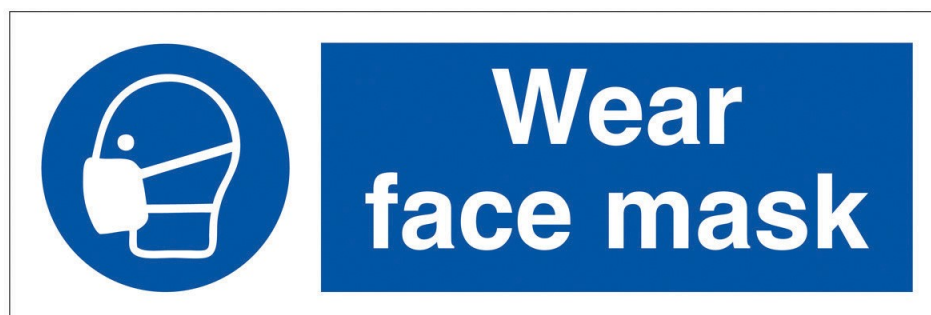
You can do this by telephoning our sales team on 01729 821080 and selecting OPTION 1.

We will have two appointment slots available on most days and we ask that no more than 2 people come into the store for the appointment.



When booking your appointment, we will need to take some basic contact details such as your telephone number and email address. Please have these to hand when you call.

When you visit, we ask that you wear a mask at all times you are in our buildings and that you make use of our hygiene stations to protect both yourself and our staff.



Telephone support...

We will still be here Monday—Saturday to take your calls, however we will be managing staff attendance carefully so those who are here will be very busy.

- *Please forgive us if the phone rings for a while before we answer.*
- *Do expect that if you have a technical enquiry, we may have to take your number and call you back unless it is an easy or quick question to answer*





New Team Members

We've been busy recruiting to enhance our team whilst the showroom has been closed, so when you visit you may see a new face or two...



Jennifer Kirk has joined our sales team.

With an incredibly successful YouTube career, Jennifer is well known in the model railway industry. We are delighted to welcome her to our team where she will be involved in recording and editing our product advice videos as well as looking after our social media presence.

Of course, Jennifer will also be around to assist in the showroom, on the telephone and when we attend model railway shows.



Chris Collins has also joined our sales team.

Chris is an avid railway modeller - we don't hold it against him too badly that he models in N scale! Whilst new to the industry, he has a fantastic depth of knowledge when it comes to model railway electronics!

For those of you who enjoy a game of football, you may be interested to know that before coming to Settle, Chris was a successful FA coach in York as well as having a very varied career in the music industry!

Price adjustment—Legacy Track Components

We are delighted to be able to pass on some savings that we have been able to make in the manufacturing of the Legacy Track Components! New pricing is available on our website now and all items are in stock and available for dispatch.

If you want to know more about Legacy Track Components, click [HERE](#)!



LM-TK1

4mm scale UK prototype sleepering, pre-etched. This pack contains 80 sleepers for plain track, each 1.6mm thick (32mm long).



LM-TK2

4mm scale UK prototype sleepering, pre-etched. This pack contains 20 sleepers for plain track, along with 20 super-high detail brass chairs for bullhead rail.



LM-TK3

4mm scale UK prototype sleepering, pre-etched. This pack contains 80 sleepers for plain track, along with 80 super-high detail brass chairs for bullhead rail.



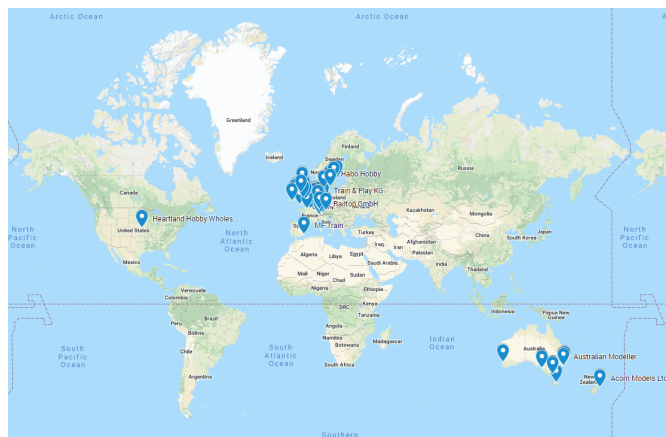
LM-TK4

4mm scale UK prototype brass chairs. This pack contains 100 super-high detail brass chairs for bullhead rail.



Our Dealer Network...

Many of our Specialist Dealers will also be reopening next week - why not find one near you? Don't forget that our fantastic model railway shops need your custom! Click the map below for details...

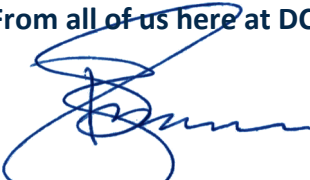


Keep in contact with other modellers by phone, email or E-groups and look after each other.

Most importantly, don't be lonely. You do not need to be alone. Log on to (<https://www.dccconceptsforum.com/>) and share your thoughts about life, modelling, Coronavirus or anything else that's on your mind right now.

Ask for help if you need it. We will do what we can.

From all of us here at DCCconcepts, kind thoughts and best wishes. We are thinking of you.



Richard Johnson